

Shared Measurement

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Outline

- Shared Measurement and its role in Collective Impact
- Demonstration of applied use in Snohomish County – Work to End Homelessness
- Discussion: How do we move to shared measurement?

Pillars of Collective Impact

Common Agenda

Partners share a vision for change, including a common understanding of the problem and a joint approach to solving it.

Shared Measurement

Partners collect data and measure results consistently, using a shared list of community-level and organization-specific indicators.

Mutually Reinforcing Activities

Partners undertake a specific set of activities in a way that supports and is coordinated with the actions of others.

Continuous Communication

Partners regularly meet as a cohort to engage in shared learning and problem solving.

Backbone Support

A separate organization provides dedicated staff who can support the initiative through facilitation, data collection, and communication management.

Shared Measurement

Unique Indicators

Organizations develop theory of change for own program, including indicators and outcomes.

Benefits:

- Begin/continue measurement efforts

Shared Indicators

Partners share both outcomes and indicators within focus areas.

Benefits:

- Can benchmark against peers
- Document field-level impact
- More informed funding decisions

Common Indicators

Partners share outcomes within focus areas, but select own program indicators from agreed-upon list.

Benefits:

- Cost savings
- Improved data quality and credibility

Adaptive Learning

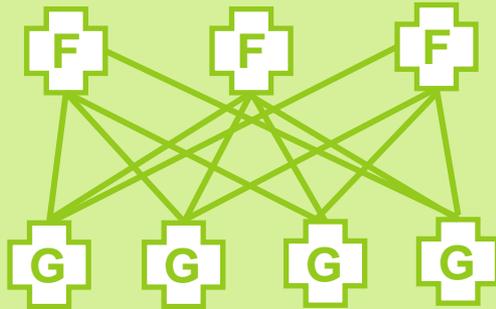
Partners agree to overarching goals and impact measures beyond individual focus areas.

Benefits:

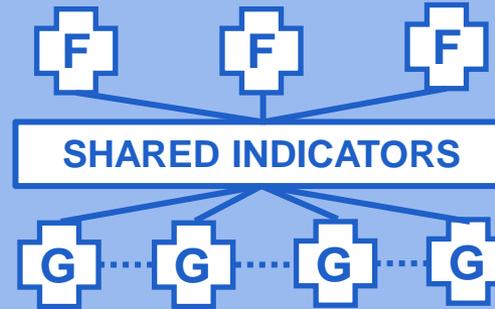
- Improved coordination and strategic alignment
- Shared learning and continuous improvement

Shared Measurement

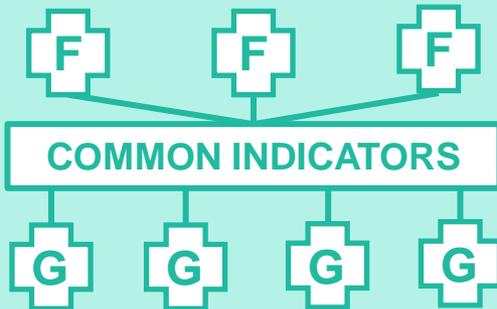
Unique Indicators



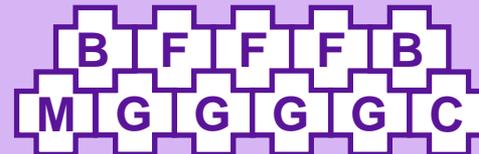
Shared Indicators



Common Indicators



Adaptive Learning



Tri-County Initiative to End Family Homelessness

Building
Changes

Snohomish
County

Gates
Foundation

Pierce
County

King
County

What do we need to know?

- How many families experience homelessness?
- How long do they experience homelessness?
- How many, after exiting the system return?

What can we know?

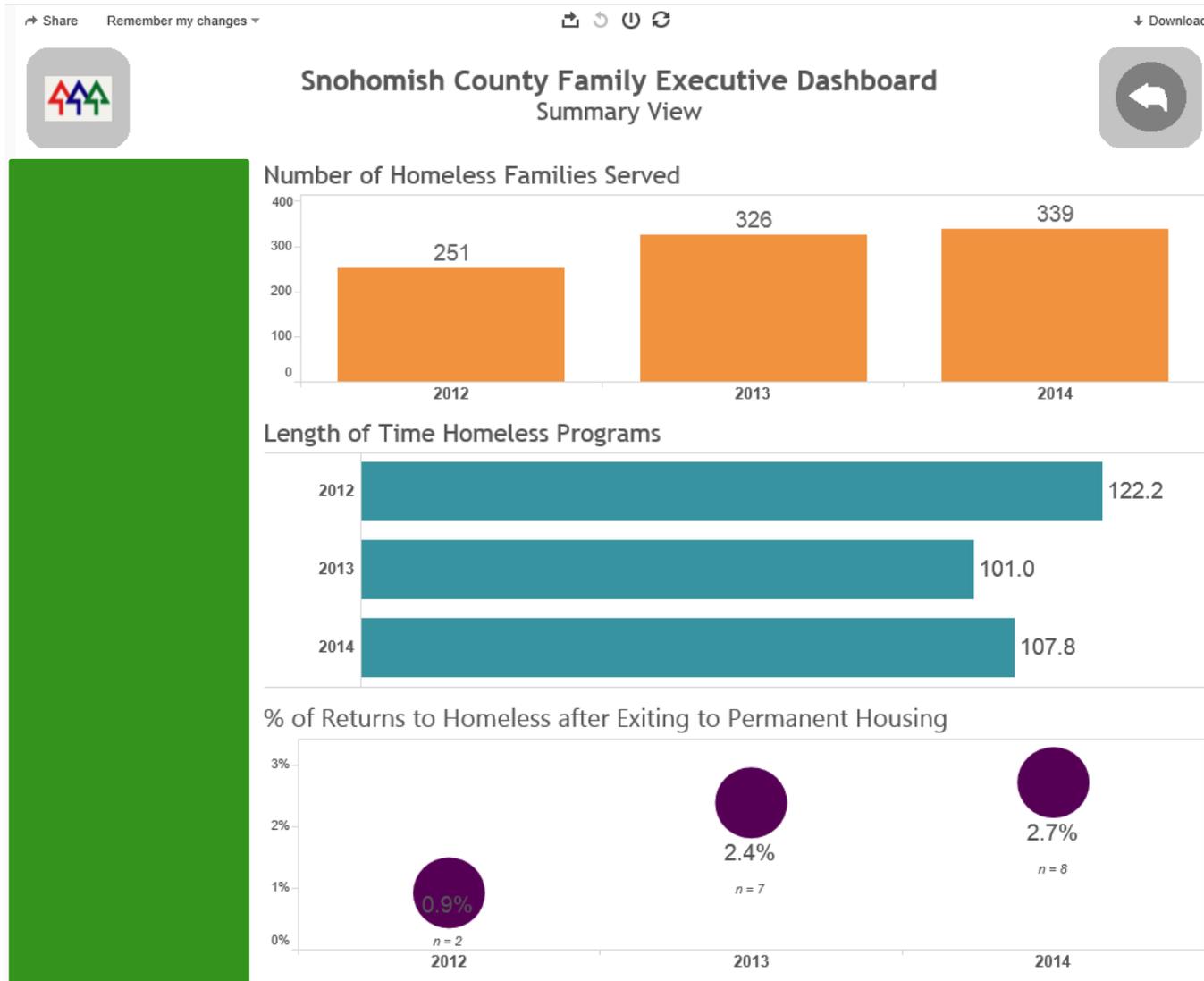
- Data only for families that received homeless services
- Data for amount of time families experience homelessness are limited to time enrolled

Coming to Shared Measurement

- Shared definitions:
 - What is a family?
 - What is a successful exit?
 - What is a return to homelessness?
- Reconciling the data within and between each source
 - Different housing interventions relate to data elements differently
 - Three different extraction processes (ad-hoc query, .xml, .csv)
 - Three different vendors
 - Three interpretations of the data standards
- Creating dashboards while implementing revised data standards

Short & Sweet

Identified clear need to nimbly go deeper



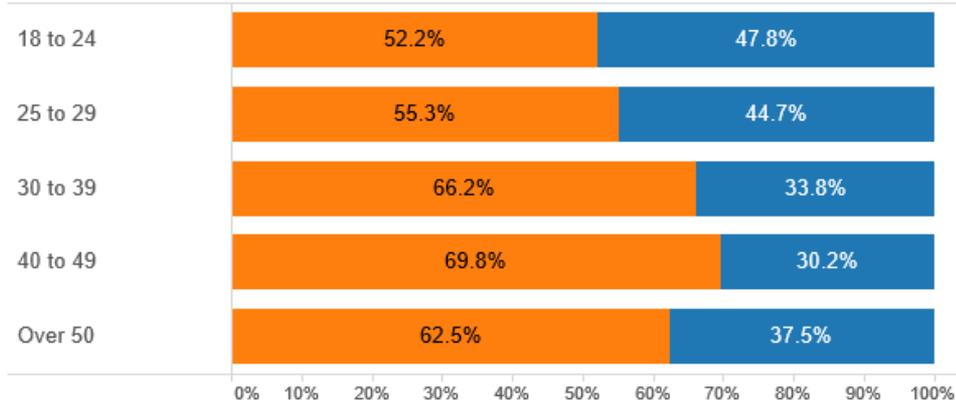


Family Exploratory Dashboard

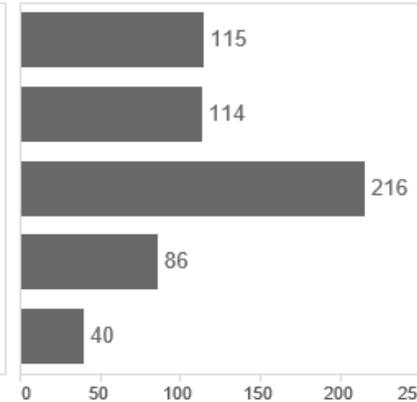
as of: 12/31/2014



Destination at Exit Success Rates



of Enrollments



Period

2013-2014

Period Type

Multiple Calendar...

Dimension Chooser

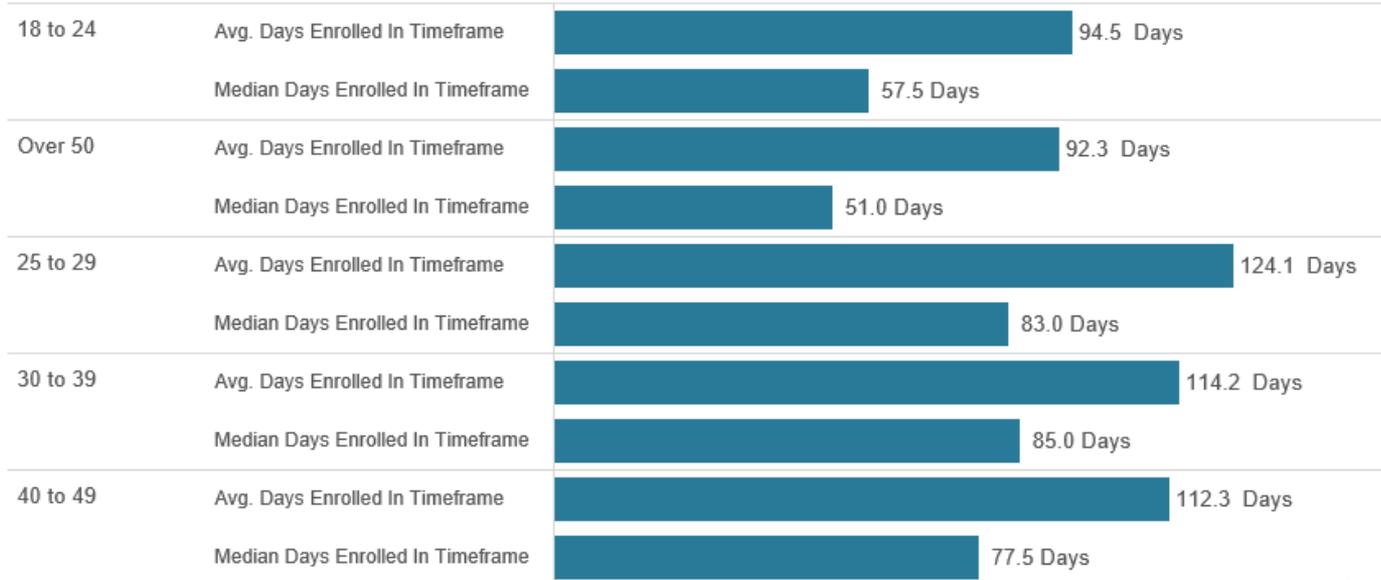
Age at Entry

Destination At Exit P...

Other Exit

Successful Exit

Average Length of Stay in Program



Gender
Age at Entry
Race
Program
Type
of Children
of Adults

Discussion and Questions